

NU-RAY METAL PRODUCTS, INC.

Semi-Modified Polyester (S.M.P.) WARRANTY

*We Nu-Ray Metal Products, Inc. warrant our S.M.P. coated steel products as follows:

1. SUBJECT OF WARRANTY: This warranty is issued to (NRM Customer): **SAMPLE** solely for the benefit of (end user): **SAMPLE** warranty applies only to the Nu-Ray Metal Products (NRM) S.M.P. coating applied to galvanized or Zinalume coated steel.

2. WARRANTY:

2.1 - NRM warrants that all the S.M.P. coated steel panels that are installed in the United States and Canada shall not:

a. Within forty (40) years of date of installation

1. Peel, chip or crack

2. See attached warranty for remedy.

2.2 - If the coating should fail during the warranty period we Nu-Ray Metal Products, Inc. will repair or replace the panels in question, Nu-Ray Metal Products will:

1. Pay the reasonable cost of refinishing the defective panels. This decision will be determined with an objective evaluation by NRM and NRM customer (contractor):

SAMPLE. of the installation whether the panels in question may be refinished or must be replaced. If the (NRM customer): **SAMPLE** warranty is less than replacement, then NRM obligation shall be reduced accordingly.

2.3 - Recoating of the failed metal shall be performed using standard refinishing practices and materials, not necessarily with S.M.P, at NRM's discretion.

3. DEFINITIONS: The following terms shall be defined as follows:

3.1 - "Chip" - this defect is characterized as a surface paint failure, as shown by paint not adhering, as opposed to physical damage as a result of bumping, nicking and banging.

3.2 - "Crack" - Breaks that occur in flat coated surface resulting from exposure, as compared to those breaks in the film associated with metal forming or fabrication, as seen with the naked eye and which allow the film to be removed by taping.

3.3 - "Abnormal exposure area" - This means any area where corrosive exposure such as, but not limited to, salt spray, strong acid or alkaline emissions; such as oil refineries, paper mills, smelters, and fertilizer plants and similar operations. (Areas of pollution and smog of the normally encountered in commercial, industrial and residential areas are not considered abnormal exposure areas)

3.4 - "Blistering" - Areas of the coating that are detached or bubbled from the substrate.

3.5 - "Metal perforation" - Holes in the panels caused by corrosion due to paint failure.

3.6 - "Peel" - Area of the metal where the coating fails away due to failure other than by corrosion.

3.7 - "White rust" - Oxides of zinc developing as a result of coating protection failure as opposed to other causes.

4. CONDITIONS: The foregoing warranty is conditioned upon compliance with each of the following standards.

4.1 - S.M.P. coating must be applied to a minimum dry film thickness of .8 mil to the weather side of the panel. The S.M.P. paint is to be applied to the properly cleaned and treated galvanized or Zinalume coated steel

4.2 - All claims must be made in writing to the following address within 30 days of the discovered of suspected failure.

**Nu-Ray Metal Products, Inc.
1234 37th Street NW
Auburn, WA. 98001**

5. LIMITATIONS: The foregoing warranty does not apply to:

5.1 - Failure due to improper handling of S.M.P. coated materials.

5.2 – Failure from acts of God, improper installation techniques, installation in areas of abnormal exposure including but not limited to direct salt spray (within 1000 feet of salt water) or physical damage during shipment, handling, physical damage resulting from reactions to harmful chemicals, liquids or gases.

6. EXCLUSION OF WARRANTIES; LIMITATION OF DAMAGES:

7.1 – Nu-Ray Metal Products, Inc. provides a warranty only as described herein. Nu-Ray Metal Products, Inc. extends no other warranty of any kind, expressed or implied, including but not limited to warranties of merchantability, suitability or fitness for a particular purpose, usage or trade.

7.2 – Nu-Ray Metal Products, Inc. exclusive remedy hereunder is expressly non-conforming goods or parts on the terms and subject to the conditions described herein.

7.3 – The warranty for any repaired, refinished, or replaced material shall be for the remainder of the original warranty period applicable to the original painted metal. Delivery charges, installations cost, and taxes are not covered under this warranty.

7. TERMS OF WARRANTY:

8.1 – If a warranty is required, the customer must notify Nu-Ray Metal Products, Inc. in writing at the time the purchase order is issued.

8.2 – The warranty period shall commence as of Nu-Ray Metal Products, Inc. invoice date provided the original copy of the warranty signed by all parties has as been returned to Nu-Ray Metal Products, Inc within the sixty (60) days of presentation to Nu-Ray Metal Products, Inc. Customer.

OWNER: SAMPLE

**LOCATION OF PROJECT: 1234 37TH St.
Auburn, WA 98001**

COLOR: Weathered Copper

WARRANTY ACCEPTED BY OWNER OF ABOVE PROJECT

SIGNATURE _____ DATE _____

WARRANTY ACCEPTED BY CONTRACTOR

SIGNATURE _____ DATE _____

RECEIVED BY NU-RAY METAL PRODUCTS

SIGNATURE _____ DATE _____

Warranty Date: October 2, 2007

Care and Normal Maintenance Instructions for your:

Nu-Ray Metals Prefinished Building Materials

- A. In most areas, normal rainfall is sufficient to keep the metal surface clean. Where an unusual amount of dirt or debris such as needles, leaves or pollen are deposited on the surface, a simple cleaning procedure should be scheduled annually or more often if conditions demand. The use of ordinary non-abrasive household detergent is recommended.
- B. For severe conditions use the following solution:
1/3 cup ordinary non-abrasive household detergent (i.e. Tide)
2/3 cup trisodium phosphate (i.e. Spic N Span)
1 gallon water

CAUTION: Stronger concentrations of cleaners can cause damage to the finish. Rinse the surface with clear water immediately after cleaning. Avoid skin contact or getting the solution in the eyes. Always wash the metal from the bottom to top and keep rinsing thoroughly with fresh water while cleaning.

- C. In some areas, mildew may be a problem. It appears as black spots on the surface dirt and is usually detected in areas not subjected to rainfall. For removal, prepare a solution as follows:
1/3 cup powder detergent (i.e. Tide)
2/3 cup powder detergent (i.e. Spic N Span)
1 quart 5% Sodium Hypochlorite (i.e. Clorox)
3 quarts water.

CAUTION: Greater amounts of concentration may cause damage to the finish. Always test any cleaner on an inconspicuous area before application to major areas. Excessive rubbing will create an undesirable glossy finish.

- D. We are pleased to add you to our long list of satisfied customers and we hope you'll recommend our products to your friends and neighbors. We know you'll benefit from these prefinished building materials for many years to come and thank you for your purchase.